

At a glance

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Cobol – Common Business Oriented Language

One of the earlier programming languages, accounts for a major part of mainframe applications. ■ 36

Corporate Governance ■ 20, 97

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Development of income ■ 26, 39

Earnings per share ■ 60

E-Government – Electronic Government

Online availability of local or regional Public Administration services. ■ 14

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Interstage Business Process Manager

A management solution for the dynamic process definition and modeling delivering automated and optimized process implementation. ■ 37, 97

Investor Relations ■ 3, 18, 32

ISF – Integrated Services Framework

An E-Government solution that provides public administration services over multiple channels. ■ 14, 30

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Single View

Uniform access to data and information independent of location and system type. ■ 30

SOA – Service Oriented Architecture

An IT systems architecture for linking system components based on business criteria. Information and functionality can be then used by different applications. ■ 37, 97

Statement of cash flows ■ 41, 73

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XML – eXtensible Markup Language

Universal language for describing data. XML enables independent online transfer of business and other data. ■ 11, 14

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